CHERRY MANAGEMENT

Package Options

NetGuardian 360

Intellitrex WAN Monitoring

Real-time monitoring of your wireline WAN data, and application connectivity

Precise alerting to streamline resolutions for connectivity issues

Detailed reporting and analysis

NetGuardian 360 Plus

Intellitrex WAN Monitoring Complete

Real-time monitoring service included in the NetGuardian 360 package including:

Proprietary fixed wireless monitoring of detailed cellular and WAN appliance metrics, DBM | RSRP | RSRQ | RSSI RX | TX | SNR | Signal Percentage

NetGuardian 360 Premium

Intellitrex Monitoring & White-Glove Remediation

Real-time monitoring service included in the NetGuardian 360 Plus package including:

Real-time Incident Management and Help Desk support 24/7/365

WAN Licenses	NetGuardian 360 Billed Annually	NetGuardian 360 Plus Billed Annually	NetGuardian 360 Premium Billed Annually	Billed Monthly	Billed Monthly	Billed Monthly
1 - 10	$6.87	$8.87	$17.87	$7.87	$9.87	$18.87
11 - 99	$5.87	$7.87	$16.87	$6.87	$8.87	$17.87
100 - 999	$4.87	$6.87	$15.87	$5.87	$7.87	$16.87
1,000+	$3.87	$5.87	$14.87	$4.87	$6.87	$15.87

Principal Service Elements

Managing WAN Connections

Complete visibility for informed management of all WAN connections including fixed cellular

SLA Validation

Accurate database of circuit uptime and bandwidth statistics for SLA auditing

Streamline / Clean Up

Streamlines legacy network configurations with comprehensive intelligence into all connections and devices.

Implementation Tool

Allows complete real-time visibility into WAN service turn up and provisioning.

Eliminate Ticket Fatigue

Engage 3rd parties to quickly register trouble tickets, mitigate issues, and/or escalate to the appropriate parties, with minimal tech involvement.
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SIM Security

Quickly resolve and remediate cellular Sim mis-use / abuse.

Remote Reboot

Minimize downtime, power cycle connected devices with remote reboot

Rapid Resolution

Network intelligence with accurate real-time reporting for actionable triggers, creates distinct "white-glove" experience

Incident Support

Incident Management and Resolution Carrier Support Device Management

Bandwidth Rightsizing

Visibility into overall usage & utilization. uncover network bottlenecks and cost savings.

Proactive Cellular Monitoring

Identify root issue source, isolate, resolve and remediate device, carrier or network performance via cellular measurements: DBM | RSRP | RSRQ | RSSI | RX | TX | SNR | Signal Percentage

Integration

Seamless integration into any ticketing system and learned "false-alerts" quickly diagnoses, escalates and remedies Carrier issues.